



Company & Facility Report

Summary

Avatar Relocation is a leading Long Island, New York provider of specialized moving, storage, transportation, logistics, FFE, specialized packing, First Mile\Final Mile, and specialized warehouse services.

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General Information

Avatar Relocation of NY Inc. is a high-quality full-service and specialized moving, storage, transportation, logistics, FFE, specialized packing, first mile\final mile, and warehousing service provider located in Yaphank, Long Island, New York 11980. Avatar Relocation transports and stores shipments of high-value radiology equipment, high-value electronics, household goods, artwork, furniture, store fixtures, exhibits, and displays. Avatar Relocation specializes in providing inside-pickup, inside-delivery, and specialized air-ride pad-wrap transportation services across the street or the world.

❖ Learn more about Avatar Relocation at: <https://avatar-moving.com>

Company Location

Avatar Relocation of NY Inc.
445 Sills Road, Unit J
Yaphank, NY 11980-2300
(631) 244-8686 Phone
(631) 267-4920 Fax
<https://avatar-moving.com>

Hours of Operation

- Business Office Hours:..... 9:00 AM to 5:00 PM, Monday to Thursday
9:00 AM to 4:00 PM, Friday
Closed 12:00 Noon to 1:00 PM (Lunch)
(Saturday & Sunday by Appointment)
- Warehouse Shipping & Receiving Hours:..... 9:00 AM to 4:00 PM, Monday to Friday
Closed 12:00 Noon to 1:00 PM (Lunch)
(Saturday & Sunday by Appointment)
- *The warehouse is staffed on Saturday, Sunday, and holidays only by appointment*
- *Warehouse shipping & receiving services are available by appointment (by calling 631-244-8686)*

Directions To Our Facility

❖ Google Maps Link: <https://goo.gl/maps/pXnSXAnXCiM2>

From the Long Island Expressway (Route 495): Travel on the Long Island Expressway Route 495 to Exit 66 (Sills Road / County Road 101). Travel south on County Road 101, precisely 1.1 miles. Avatar Relocation will be on your left at 445 Sills Road, Unit J.

From Southern State Parkway or Sunrise Highway Route 27: Travel on Southern State Parkway to exit 44E. Exit onto Sunrise Highway Route 27 and travel east to Exit 55 (County Road 101). Travel north on County Road 101. You will pass a large Stop & Shop shopping center on your right. Avatar Relocation,

445 Sills Road (Unit J) will be on your right immediately after the "ADESA" building, after the shopping center (the 2nd building on your right after Horse Block Road).

Key Company Personnel

- President: Bill South
- Office Phone:..... (631) 775-9819
- Email:..... South@AvatarRelo.com

- Sales & Customer Service:..... Christopher Noblit
- Office Phone:..... (631) 775-9820
- Email:..... Noblit@AvatarRelo.com

- Warehouse Operations:
- Office Phone:..... (631) 775-9827
- Email:..... LocalDispatch@AvatarRelo.com

- Interstate Operations:..... Lou Champa
- Office Phone:..... (631) 775-9825
- Email:..... Champa@AvatarRelo.com

- Electronics & Special Projects: Mark Smith
- Office Phone:..... (631) 775-9826
- Email:..... Smith@AvatarRelo.com

- Customer Service: Cinthya Sanchez
- Office Phone:..... (631) 775-9821
- Email:..... Sanchez@AvatarRelo.com

- Customer Service: Sara Camarda
- Office Phone:..... (631) 775-9824
- Email:..... Camarda@AvatarRelo.com

- Accounting: Victoria Rockelein
- Office Phone:..... (631) 775-9828
- Email:..... Rockelein@AvatarRelo.com

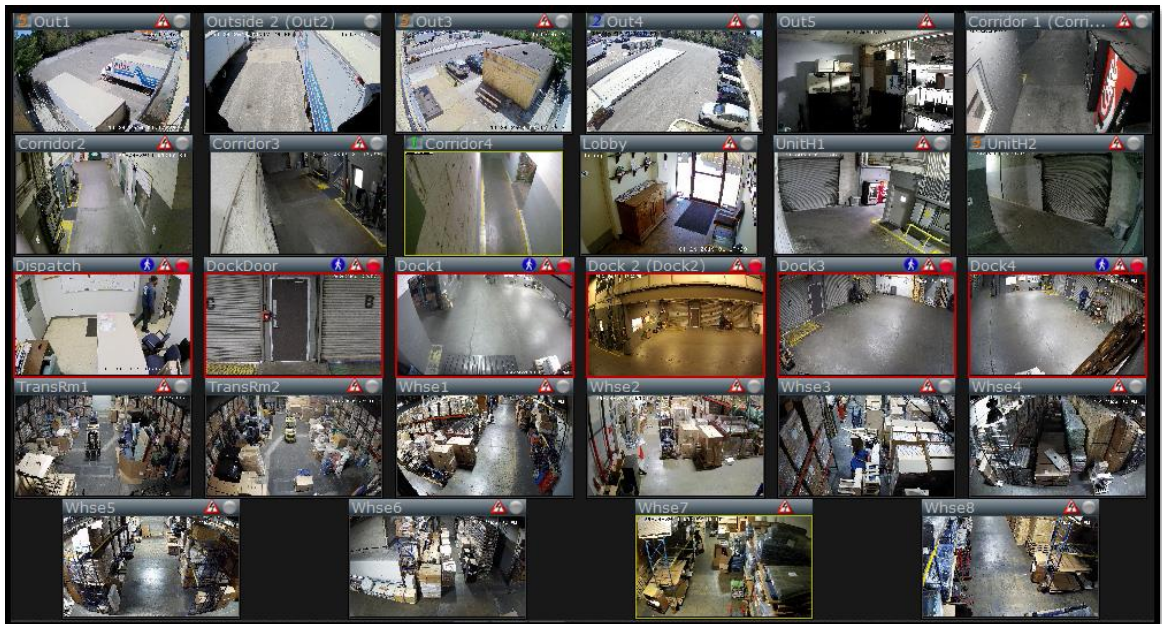
Company Insurance

Avatar Relocation maintains comprehensive public liability insurance coverage, including general liability and New York State statutory workers' compensation coverage, and will issue certificates of insurance affirming such coverage to named parties upon request.

Warehouse Facility Construction, Configuration & Security

❖ Link To Our Warehouse Photos: <https://avatar-moving.com/galleries>

- *TSA-Inspected Facility* - The facility has been inspected and approved by the United States Transportation Security Administration for receiving, holding, and shipping secure air freight.
- *Atlas Van Lines Qualified Warehouse* - The facility is approved by Atlas Van Lines and qualifies for the Atlas Van Lines Superior Warehouse Quality Award.
- *Construction* - The facility is a free-standing one-story structure of concrete block and steel, and all floors are sealed concrete or tile over concrete.
- *Exterior Doorways* - All exterior doors are steel construction, and they are locked and accessible only via secure numeric combination keypad locks.
- *Fire Suppression System* - All areas of the facility are equipped with an overhead water-fed sprinkler system, which is tied into a fire safety monitoring system.
- *Hi-Definition Motion Activated Remote Monitored & Recorded Video Surveillance Security* - The facility is equipped with a motion-activated high-definition remotely monitored video surveillance system utilizing a dedicated VMS server along with 2 megapixel & 5 megapixel high-definition IP cameras. Cameras are motion activated, causing alerts, snapshots, and video clips to be pushed to smartphone devices, tablet devices, and the email of key company personnel in real time. In addition, all motion-activated video is archived to disk 24 hours a day, seven days a week.



- *Fire Department & Local Police Facilities* - The nearest fire hydrant is located approximately 100 feet from the facility's front door. The facility is located approximately two miles from the Yaphank, NY Fire Department and the same from Suffolk County Police headquarters.

- *Visitor Access* - A company employee must escort visitors into the facility.
- *Client Assets* - All client assets are placed into (or removed from) the storage warehouse by company personnel. Clients can only inspect their storage lots under company employee escort and supervision.
- *HAZMAT* - No HAZMAT-classified hazardous, toxic, flammable, or other unsafe materials are stored within the Avatar facility.
- *Background Checks* - All new Avatar Relocation employees are subject to criminal background checks and drug testing in compliance with Atlas Van Lines requirements, policies, and procedures.
- *No-Smoking Policy* - Avatar Relocation maintains a facility-wide no-smoking policy within the offices and the warehouse.
- *Customized Warehouse Software* - Avatar Relocation has developed customized warehouse receiving and shipping software to provide our customers with high-quality tracking capabilities.

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Project Transactions 19-555 Billco Incorporated Menu

	PJT. NO.	BARCODE	DIR	DESCRIPTION	TRANSACTION DATE\TIME	(+)							
1)	19-555	G150140052	IN	⊗ Sofa	03/27/19 08:33:59								
2)	19-555	G150140070	IN	⊗ Table	03/27/19 08:34:07								
3)	19-555	G150140071	IN	⊗ Pallet	03/27/19 08:34:27								
4)	19-555	G150140072	IN	⊗ Rug Small	03/27/19 08:34:30								
5)	19-555	G150140073	IN	⊗ Pallet	03/27/19 08:34:33								
6)	19-555	G150140074	IN	⊗ Table	03/27/19 08:34:36								
7)	19-555	G150140075	IN	⊗ Sofa	03/27/19 08:34:40								
8)	19-555	G150140077	IN	⊗ Carton 3 Cube	03/27/19 08:34:43								
9)	19-555	G150140078	IN	⊗ Carton 15 Cube	03/27/19 08:34:49								
10)	19-555	G150140095	IN	⊗ Carton 3 Cube	03/27/19 08:39:17								
11)	19-555	G150140096	IN	⊗ Pallet	03/27/19 08:39:24								
12)	19-555	G150140097	IN	⊗ Pallet	03/27/19 08:39:27								

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Fleet Resources

❖ Link To Our Fleet Photos: <https://avatar-moving.com/galleries>

Avatar Relocation foremen, drivers, and movers are trained and experienced in moving high-tech, sensitive equipment and high-value furniture, fixtures, and displays. Avatar Relocation understands the challenges of moving such assets, and we possess the skills and equipment to move your property safely and securely. Avatar Relocation's continuous training programs and our mandatory safety monitoring program help our foremen, drivers, and moving crews keep up to date on the latest transportation and delivery requirements. In addition to qualified personnel, Avatar Relocation maintains a fleet of delivery straight trucks and tractor-trailer vehicles equipped as follows...

- 100% air-ride suspension vehicle fleet
- High-cube air-ride tractor-trailers
- Up to 5,000-pound capacity hydraulic liftgates upon request
- Roll-A-Lifts & winches
- Full complement 4-wheel, 2-wheel, and specialized dollies
- Full complement of pads and quilts for pad wrapping and protecting sensitive assets
- 3,500-pound nylon logistic straps for securing loads



Atlas Van Lines Affiliation

❖ Link to Atlas Van Lines: <https://www.atlasvanlines.com>

Avatar Relocation is an Agent for Atlas Van Lines, a recognized domestic and overseas transportation and logistics services leader. Headquartered in Evansville, Indiana, Atlas Van Lines comprises a family of companies that deliver specialized transportation and related services globally through a network of quality agents and select service partners. Atlas is distinguished by agent ownership and a shared commitment to help people and companies go to new places more easily and securely. The company has achieved extraordinary growth through a continuing emphasis on service excellence.

Avatar Relocation Quality Programs & Awards

❖ Link to Avatar Relocation's quality awards page: <https://avatar-moving.com/awards>

Avatar Relocation's commitment to excellence helps ensure customer satisfaction, and the Atlas World-Class Commitment Quality Focus program evaluates Atlas agencies in 14 categories that most impact the quality of service our customers receive. The Atlas World-Class Commitment Quality Program recognizes agents who exceed quality standards in customer service, customer satisfaction, estimating accuracy, claims ratio, and compliance with Atlas's other standards of excellence.

- World-Class Commitment Quality Focus Award (2019)
- World-Class Commitment Quality Focus Award (2016)
- World-Class Commitment Quality Focus Award (2014)
- World-Class Commitment Quality Focus Award (2013)
- World-Class Commitment Quality Focus Award (2012)
- World-Class Commitment Quality Focus Award (2011)
- World-Class Commitment Quality Focus Award (2010)
- World-Class Commitment Quality Focus Award (2009)

- Special Products Division Quality Award (2019)
- Special Products Division Quality Award (2016)
- Special Products Division Quality Award (2014)
- Special Products Division Quality Award (2012)
- Special Products Division Quality Award (2009)
- Special Products Division Quality Award (2008)

- Superior Warehouse Quality Award (2023)
- Superior Warehouse Quality Award (2022)
- Superior Warehouse Quality Award (2021)
- Superior Warehouse Quality Award (2020)

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- Superior Packing Quality Award (2023)
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 - Superior Packing Quality Award (2010)
 - Superior Packing Quality Award (2009)
 - Superior Packing Quality Award (2004)

For More Information

Please visit our website at <https://avatar-moving.com> for further information regarding Avatar Relocation, or call us at 631-244-8686.